

CONTRACT REFERENCE: _____

SERVICE MODALITY: UPDATE – [INCLUDED]

SUPPORT – [INCLUDED/EXCLUDED] _____



LICENSE UPDATING AND TECHNICAL SUPPORT CONTRACT

SAFELAYER Secure Communications, S.A., with C.I.F. number A-61930046 and social registered office in Barcelona, Moll de Barcelona - Edificio World Trade Center Barcelona, (hereafter SAFELAYER)

AND

SOFTWARE SL , with C.I.F. number A33333333 and social registered office in Germany , hereafter the "CLIENT",

BACKGROUND

I.- The "CLIENT" has purchased the licenses for use of the following computer products (hereafter the "PROGRAM"), property of SAFELAYER:

Code	Program	Version	Number of Licences
02C345	TrustedX Adaptive Authentication	1.0	3

II.- The "CLIENT" is interested in contracting with SAFELAYER for particular services regarding the aforementioned licenses.

Therefore, both Parties agree to sign this contract and the "CLIENT" expressly accepts the service's General Conditions stated below:

AGREEMENTS

1. BASIS OF THE LICENSE UPDATING AND TECHNICAL SUPPORT SERVICE

- 1.1.1. PKI technology is an emerging technology, which, in turn, brings together new technologies based on *de facto* standards or drafts in the process of standardization. Therefore, this technology is very dynamic and it goes through many changes and functionality additions. Furthermore, since protocols are very complex and implementations carried out by different manufacturers should be interoperable, version releases will also be affected. Moreover, as these are based on security protocols, they are also affected by the dynamics introduced by cryptographic algorithms.

- 1.1.2. Likewise, the security protocols based on PKI technology that are integrated in SAFELAYER "PROGRAMS" have been included in management and verification processes that require continuity and functioning trustworthiness. Thus, any incident can be attended as immediately as an ONLINE personalized attention can provide. Both preventive and corrective, the personalized attention can offer, in turn, quick diagnosis and problem solution so that "PROGRAM" functioning lapses are prevented and, with it, all its capabilities are optimised.

2. LICENSE UPDATING SERVICE

2.1. Definitions.

- 2.1.1. For the purpose of this contract, every modification that can be made in a "PROGRAMS" will be considered part of the "PROGRAM". To this effect, contractual consideration of modifications is limited to:
- a) The updating and modernization of the generic type "PROGRAM", hereafter named "Updates".
 - b) The alterations or processes destined to personalize the aforementioned "PROGRAM" according to the specific needs of the "CLIENT" and which will hereafter be named "Customizations".
- 2.1.2. A version that does not incorporate new functionalities nor a considerable differential factor to the "PROGRAM" and keeps in the version number the two first digits of the version purchased by the "CLIENT", varying only the third digit is considered a minor version.
- 2.1.3. A version is that which incorporates new functionalities and considerable differential factors to the "PROGRAM" and vary any if the two first digits that designate the version number of the "PROGRAM".
- 2.1.4. Regarding the TECHNICAL SUPPORT service specified in this contract, each and every one of the modifications described in the previous section will be considered as part of the "PROGRAM", and as such they will be covered. A modification is what has been performed by SAFELAYER in "CLIENT" licenses by reason of the present contract or of the License Updating Contract previously agreed by both parties.

In Barcelona, on _____ 2014

Signed by and in Representation of:

Signed by and in Representation of:

By the "CLIENT": _____

By SAFELAYER Secure Communications, S.A.