

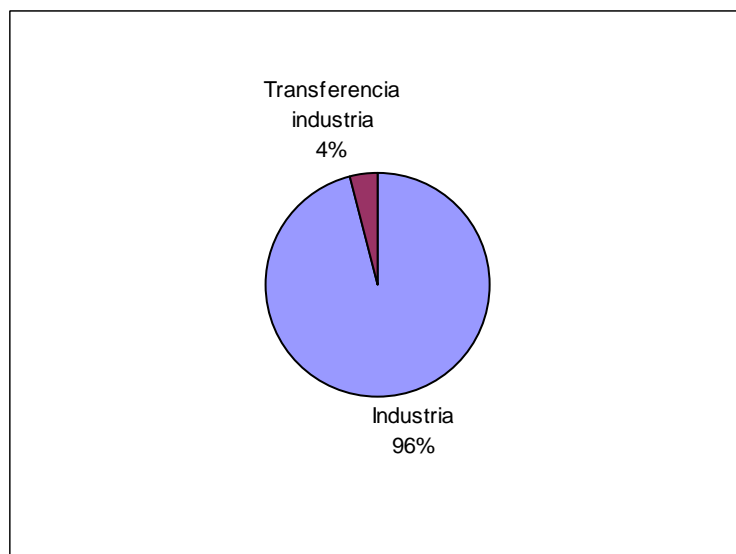


## Industria, innovación, comercio y turismo

### Industria

#### Presencial

|                         | Bizkaia   | Gipuzkoa | Araba     | Total     | %     |
|-------------------------|-----------|----------|-----------|-----------|-------|
| Industria               | 23        | 1        | 21        | 45        | 95,7% |
| Transferencia industria | 0         | 1        | 1         | 2         | 4,3%  |
| <b>TOTAL</b>            | <b>23</b> | <b>2</b> | <b>22</b> | <b>47</b> |       |



#### Idioma

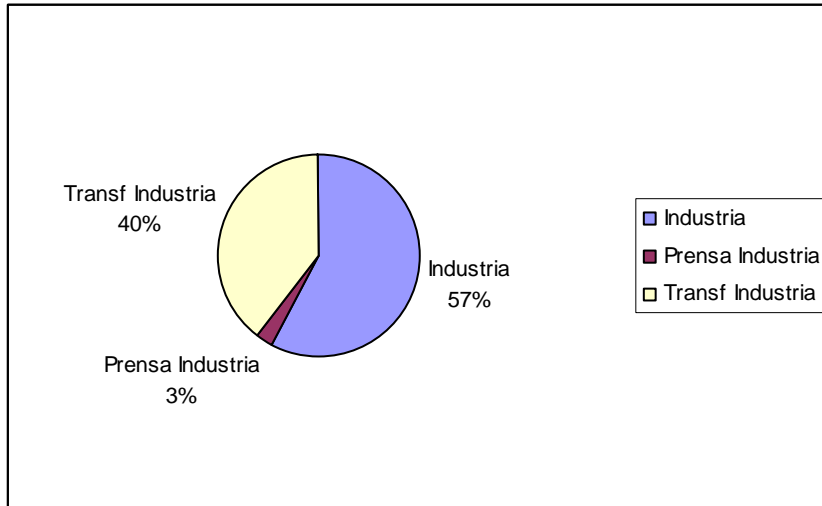
Castellano: 43 ciudadanos (91,5%)

Euskera: 4 ciudadanos (8,5%)

|              | Bizkaia   | Gipuzkoa | Araba     | Total     | %   |
|--------------|-----------|----------|-----------|-----------|-----|
| Trámite      | 17        | 1        | 14        | 32        | 68% |
| Información  | 6         | 1        | 8         | 15        | 32% |
| <b>TOTAL</b> | <b>23</b> | <b>2</b> | <b>22</b> | <b>47</b> |     |

#### Teléfono

|                  |     |        |
|------------------|-----|--------|
| Industria        | 217 | 57,56% |
| Prensa Industria | 10  | 2,65%  |
| Transf Industria | 150 | 39,79% |



Idioma

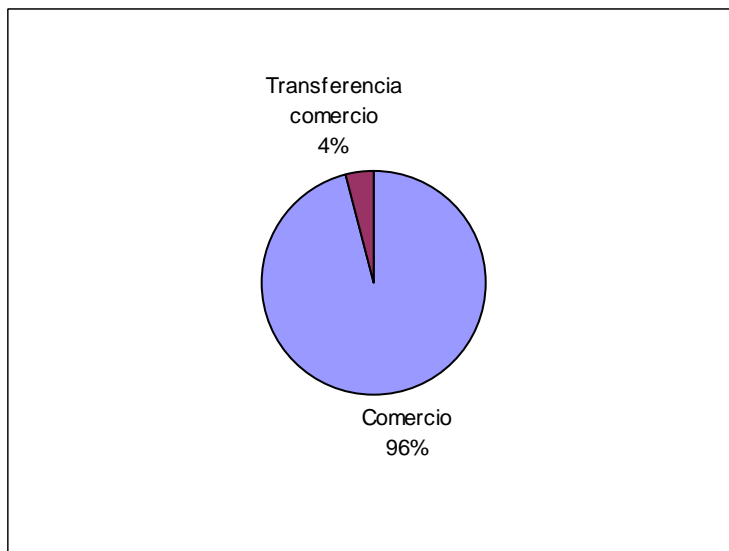
Castellano: 87,8%

Euskera: 12,2%

**Comercio**

**Presencial**

|                        | Bizkaia   | Gipuzkoa | Araba    | Total     | %   |
|------------------------|-----------|----------|----------|-----------|-----|
| Comercio               | 14        | 2        | 8        | 24        | 96% |
| Transferencia comercio | 0         | 0        | 1        | 1         | 4%  |
| <b>TOTAL</b>           | <b>14</b> | <b>2</b> | <b>9</b> | <b>25</b> |     |



Idioma

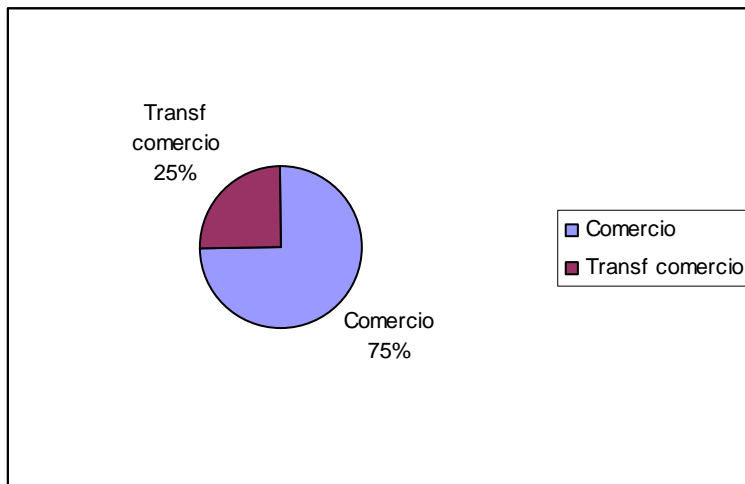
Castellano: 23 ciudadanos (92%)

Euskera: 2 ciudadanos (8%)

|             | Bizkaia | Gipuzkoa | Araba | Total | %   |
|-------------|---------|----------|-------|-------|-----|
| Trámite     | 12      | 2        | 4     | 18    | 72% |
| Información | 2       | 0        | 5     | 7     | 28% |
| TOTAL       | 14      | 2        | 9     | 25    |     |

**Teléfono**

|                 |    |        |
|-----------------|----|--------|
| Comercio        | 68 | 74,73% |
| Transf comercio | 23 | 25,27% |

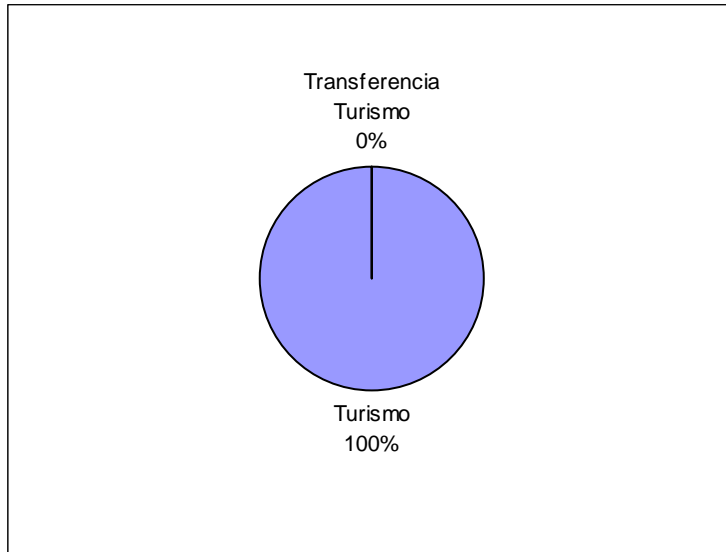
Idioma

Castellano: 90,1%

Euskera: 9,9%

**Turismo****Presencial**

|               | Bizkaia | Gipuzkoa | Araba | Total | %    |
|---------------|---------|----------|-------|-------|------|
| Turismo       | 4       | 2        | 2     | 8     | 100% |
| Transferencia |         |          |       |       |      |
| Turismo       | 0       | 0        | 0     | 0     | 0%   |
| TOTAL         | 4       | 2        | 2     | 8     |      |

**Idioma**

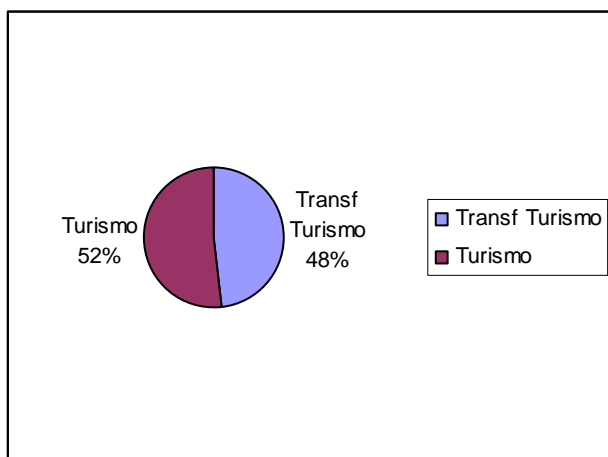
Castellano: 7 ciudadanos (87,5%)

Euskera: 1 ciudadano (12,5%)

|              | Bizkaia  | Gipuzkoa | Araba    | Total    | %     |
|--------------|----------|----------|----------|----------|-------|
| Trámite      | 2        | 0        | 1        | 3        | 37,5% |
| Información  | 2        | 2        | 1        | 5        | 62,5% |
| <b>TOTAL</b> | <b>4</b> | <b>2</b> | <b>2</b> | <b>8</b> |       |

**Teléfono**

|                |    |        |
|----------------|----|--------|
| Transf Turismo | 39 | 48,15% |
| Turismo        | 42 | 51,85% |

**Idioma**

Castellano: 84%

Euskera: 16%