1. I AM A FOREIGN NATIONAL AND I DO NOT HAVE A RESIDENCE PERMIT. Can I receive public health care?

YES. If you are registered on the municipal census of a municipality in the Basque Country, you can apply for a HEALTH CARD (the TIS), with which you have the right to health care under the same conditions as the rest of the population.

If you are NOT registered on the municipal census of any municipality in the Basque Country but you HAVE RECEIVED a report from an NGO, you can apply for a PROVISIONAL HEALTH CARD (the TIS).

2. I AM A FOREIGN NATIONAL AND I HAVE A TEMPORARY STAY PERMIT (I have a valid visa or 90 days have not elapsed since I arrived in Spain). Can I receive public health care?

NO, unless:
a) You have received a favourable report from local social services.
b) You are pregnant and/or a minor and have no private medical insurance (travel insurance or any other), or public (for example, the European Health Insurance Card).

If either of the previous two options concur, you have the right to public health care. If neither of these options concur, you can receive public health care but you will have to pay for it.

3. I AM AN INTERNATIONAL PROTECTION APPLICANT. Can I receive public health care?

YES, as long as:
a) You have the Red Card (document accrediting that the applicant has applied for international protection) or the Green Card (application for stateless status in Spain).
b) You have received the certificate of application for international protection.

Do I have to be registered on the municipal census in a municipality of the Basque Country?

NO, NOT necessarily.

IF I AM IN ANY OF THE PREVIOUS SITUATIONS THAT GIVE ME THE RIGHT TO PUBLIC HEALTH:

• Do I have the same rights as everyone else to use the Basque Country’s health system and its services?
  YES.

• Where can I apply to use the public health system?
  At the closest Osakidetza health centre to your home.

• Do I have the right to choose a doctor?
  YES. At the health centre, they will inform you of the medical staff to choose from.

• If I have children who are minors and who are in a similar situation to me, do they have the right to public health care?
  YES. There are also specific health programmes for children and young people: check-ups and follow-ups for healthy children, vaccination calendar, dental health...

• If I need medication, do I need to pay for it?
  YES. You must pay 40% of the price.

⇒ For any health issues calmly go to your Osakidetza health centre or emergency services. You will always be looked after. If you cannot go there on your own, call 112.

⇒ If you have not applied for the right to public health care, do so at the Osakidetza health centre closest to your home.

⇒ Your personal and health information is confidential. Only the health staff who are treating you will have access to it.