



Language spoken with General Administration employees. Basque Country

Definition

This indicator includes data referring to the language used by inhabitants of the Basque Country when speaking to employees of the General Administration. The indicator refers to spoken language.

In the Basque Autonomous Community (BAC), the respondents were asked which language they spoke when addressing employees of the Provincial Councils and the Basque Government.

In Navarre respondents were asked about the language they use when speaking to employees of the Government of Navarre (Social Services, the Treasury, Education, Housing, etc.).

In the Northern Basque Country they were asked about the language they use when speaking to employees of the Public Administration (CAF, CPAM, Customs, etc.).

Territory

Basque Country

Variables and categories

- Geographical zone: Basque Country, Navarre, BAC, Araba/Álava, Bizkaia, Gipuzkoa, Lapurdi and Lower Navarre/Zuberoa
- Language used:
- Always Basque
- More Basque than Spanish or French
- As much Basque as Spanish or French
- Less Basque than Spanish or French
- Always Spanish or French

Sub-indicators (crosses)

Language spoken with General Administration employees by age

Language spoken with General Administration employees by sex

Source

Sociolinguistic Survey

Characteristics of the source

The demographic of the Sociolinguistic Survey is the population aged 16 or over in the Basque Country.

It collects data from the following fields: linguistic competency in Basque, transmission of Basque, use of Basque and attitude regarding the promotion of Basque.

The Sociolinguistic Survey is an official statistic, and is included in the Basque Plan of Statistics of the ACBC under the code 020703.

The first Sociolinguistic Survey was performed in 1991. The first three editions were carried out via





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	face-to-face interviews and from 2006 onwards via telephone.
Administrators of the source	The following create and are responsible for the Sociolinguistic Survey: the Vice-Chair for the Linguistic Policy of the Basque Government, Navarran Institute of Basque of the Navarran Government (Euskarabidea), and Euskararen Erakunde Publikoa (EEP) of the Northern Basque Country.
First data and frequency	First data: was in the 2011 Survey when for the first time, participants were asked which language they used with Public Administration staff. The latest was the 2016 Survey. Frequency: every five years.
Sample and margin of error	The latest data extraction was performed in 2016 via telephone using a structured and closed survey.
	The sampling was multi-staged and in the case of surveys, homes were chosen using a stratified selection of sociolinguistic areas and by municipals.
	The results were deliberated in each territory regarding inhabitants of aged 16 and over, taking into account sex, age and distribution of Basque speakers and non-Basque speakers.
	A total of 8,200 surveys were carried out: 4,200 in the ACBC, 2,000 in Navarre and 2,000 in the Northern Basque Country.
	The total margin of error for the Basque Country sample is \pm 1.4% for a confidence level of 95.5%, with p=q=50 %. For the same confidence level, the sample error by territory is as follows: \pm 1.9 % in the ACBC, \pm 2.9 % in Navarre and \pm 2.3 % in the Northern Basque Country.
	The margin of error for the total sample of the Basque Autonomous Community is \pm 1.9% for a confidence level of 95.5%, with p=q=50%. For the same confidence level, the sample error is as follows for each territory: in Araba \pm 4%, in Bizkaia \pm 2.8% and \pm 3% in Gipuzkoa.
	The margin of error for the total sample of Navarre is \pm 2.9% for a confidence level of 95.5%, with p=q=50%. For the same confidence level, the sample error is as follows for each territory: in the Basque speaking Zone \pm 4.3%, in the Mixed Zone \pm 3.9% and in the Non-Basque speaking Zone \pm 5.5%.
	The margin of error for the total sample of the Northern Basque Country sample is \pm 2.3% for a confidence level of 95.5%, with p=q=50%. For the same confidence level, the sample error is the following in each zone: In Bayonne-Anglet-Biarritz (BAB) \pm 3.7%, in Lapurdi (excluding BAB) \pm 3.7% and in Lower Navarre-Zuberoa \pm 4.5%.
Complementary information	
Publications and reports	http://www.euskadi.eus/informacion/estudios-sociolinguisticos/web01-a2lingu/es/
• **	http://www.euskarabidea.es/castellano/el-euskera-en-navarra
Questionnaire(s)	http://es.eustat.eus/estadisticas/tema 291/opt 1/tipo 8/temas.html